



Statistics: 2008 Year

County Call Volume

	Bartholomew	Brown	Decatur	Jackson	Jennings	Scott	Unknown	Other	Total
2004 Total	6886 93.39%	35 0.47%	21 0.28%	83 1.13%	61 0.83%	5 0.07%	134 1.82%	148 2.01%	7373
2005 Total	7110 82.86%	142 1.65%	99 1.15%	211 2.46%	83 0.97%	96 1.12%	528 6.15%	312 3.64%	8581
2006 Total	7986 82.44%	162 1.67%	176 1.82%	445 4.59%	100 1.03%	181 1.87%	422 4.36%	215 2.22%	9687
2007 Total	8697 80.05%	216 1.99%	255 2.35%	577 5.31%	117 1.08%	279 2.57%	413 3.80%	311 2.86%	10865
2008 Total	11005 76.36%	499 3.46%	328 2.28%	1031 7.15%	130 0.90%	525 3.64%	513 3.56%	381 2.64%	14412

Call Volume

	2005	2006	2007	2008
January	537	621	678	867
February	425	496	549	719
March	523	580	704	840
April	546	595	729	924
May	514	667	644	688
June	603	684	683	1586
July	812	931	939	1259
August	733	993	1104	1196
September	642	677	705	1008
October	926	936	1232	1429
November	1306	1263	1447	1642
December	1021	1244	1451	2254
Total	8588	9687	10865	14412

*Count is number of call records for Helpline.



First Call For Help 211



Statistics: 2008 Year

NEEDS

	Total 2008	2008 Monthly Average	Rank	Total 2007	2007 Monthly Average	Rank
Telephone/Address Request	3371	281	1	2739	228	1
Utility, Deposit, Reconnect \$\$	972	81	2	666	56	5
Holiday Food Basket	907	76	3	427	36	9
Holiday Gifts	899	75	4	296	25	
Clothing-NOT school/coat/work	857	71	5	672	56	4
General Disaster Info	784	65	6	0	0	
Rent, Deposit, or Mortgage \$\$	694	58	7	874	73	2
Emergency Food	685	57	8	432	36	8
Housing List/Search	599	50	9	463	39	7
Holiday Registration Info	504	42	10	823	69	3
Furniture	498	41		528	44	6
Shelter/Emergency Lodging	482	40		382	32	10
Total	19096			14632		

REFERRALS

	Total 2008	2008 Monthly Average	Rank	Total 2007	2007 Monthly Average	Rank
Sans Souci, Voucher Assistance Program	1051	88	1	1055	88	1
Christmas Clearinghouse, First Call for Help	1047	87	2	780	65	2
Love Chapel-Emergency Assistance Fund	868	72	3	776	65	2
Columbus Township Trustee, Bartholomew County	634	53	4	629	52	4
Clothes Closet VOUCHER, Faith Victory Church	559	47	5	499	42	5
First Call For Help Publications, Housing List	542	45	6	410	34	6
Salvation Army Corps., Financial Aid, Bartholomew County	457	38	7	363	30	8
Love Chapel Holiday Visit	442	37	8			
Energy Assistance Program, Human Services, Inc., Barth. Co.	371	31	9			
Love Chapel Food Pantry	360	30	10	343	29	9
Legal-Aid District Eleven	351	29		313	26	10
Christmas Cheer Fund, Columbus Fire Department	313	26		259	22	
School Supply Assistance Registration	231	19		403	34	6
Total	20813			17019		



First Call For Help 211